# Achieving Peak Performance Advanced Notarial Situations and Practices

Kathleen Butler, Executive Director American Society of Notaries





## "Advanced" Notary:

**Educated** – Has received training, maintains knowledge of laws and recommended practices.

**Compliant** – Diligently performs within the law.

**Experienced -** Routinely performs the various authorized notarial acts . Has navigated challenging situations.

**Confident** – Leverages these traits to act as own best advocate for proper procedure.

Knows that every notarial act is anchored by the fundamentals.

# **Fundamental Requirements of Notarization**



SIGNER MUST: Personally appear (RULE NUMBER ONE!)
Be personally known or have satisfactory ID
Display comprehension and willing intent

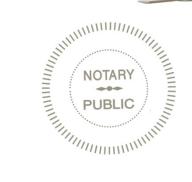


Indicate an **authorized notarial duty,** or the signer must choose

Be appropriately signed...

- in your presence (signature witnessing, verification on oath/affirmation) or
- acknowledged in your presence if previously signed (acknowledgment only)

Be complete... all pages, no blank documents



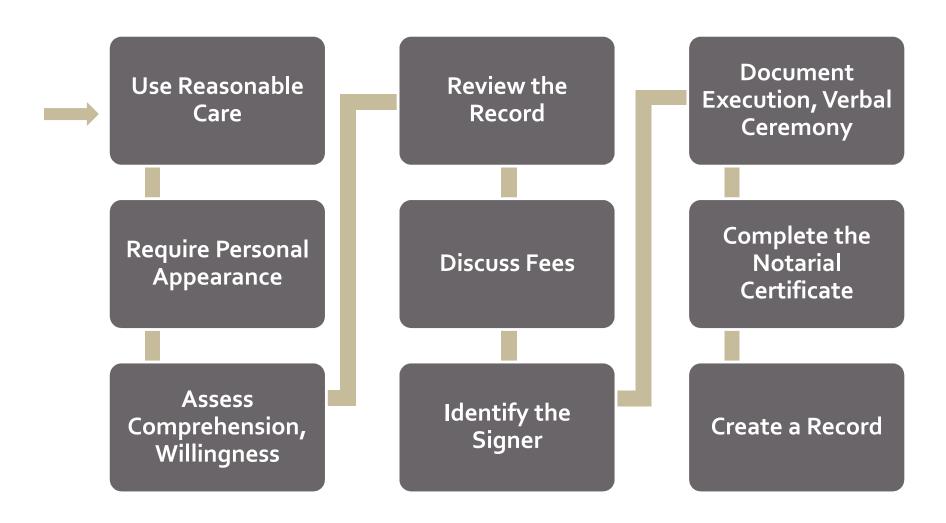
**NOTARY:** 

No conflict of interest
Complete notarial certificate (block)
Thorough journal entry
Record every remote notarization session, and retain

### Standard of Care: "Reasonable"

The degree of care an ordinarily prudent and rational person would use in same or similar circumstances.

# **Fundamentals: Consistent Notarization Procedure**



## Terminology: Then & Now

Official stamp or seal
Official stamp

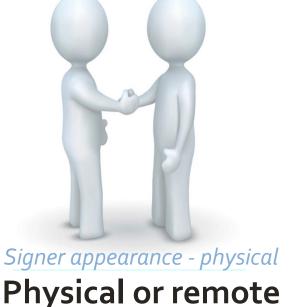


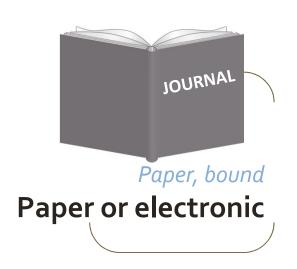
YOUR NAME HERE NOTARY PUBLIC for the State of Montana Residing at East Helena, MT My Commission Expires September 31, 2014 Wet-ink only

Any tangible symbol; or electronic sound, symbol, process









## **Notarial Certificate: Required Elements**

"Tells" you the notarial act to perform:

"Acknowledged before me...";

"Signed and sworn to before me...";

"Signed before me..."

1: Venue

2: Statement of particulars (Date of notarial act; type of notarial act; name of signer) 3: Notary's official signature, reproducible (blue or black ink recommended )

4: Official stamp

(Rectangular; blue or black ink; circular seal with specified info; Notary's official name; "Notary Public for the State of Montana; "Residing at..."; "My commission expires..."; plain border)

#### State of Montana County of <u>Lewis and Clark</u> This instrument was acknowledged before me on April 5, 2014, by Sam Signer (only) 3) Nellie Notary **Notary Signature** (4) YOUR NAME HERE NOTARY PUBLIC for the Notary's Printed Name State of Montana SEAL Residing at East Helena, MT Notary Public for the State of My Commission Expires Residing at September 31, 2014 My Commission expires

## Today: Common, Yet Challenging Issues

Assessing comprehension and willingness

Signer:

No satisfactory ID document, must rely on credible witness

Multiple signers, not all are present

Representative-capacity signer

Signature by mark

Physically unable signer

**Record:** 

Notarial block issues (What act? Wording? Authorized duty? Missing language?)

Working with loose notarial certificates

*Ineligible record presented for certified copy* 

Does it really require notarization?

You:

Recognizing conflict of interest

The notary as witness

Handling coercion

# **Assessing Comprehension** and Willingness

#### Signers might:

- Not understand a record's purpose;
- Be under improper pressure to sign;
- Be impaired

#### How to proceed:

- Exercise reasonable care
- Question the signer
- If in doubt, decline to notarize
- Offer to see the signer later
- Always journal a refusal to notarize!

I'm sorry, but I must decline this notarization. I feel this person [does not understand the document's effects; is signing under improper pressure; is impaired].

## Credible Witness as Satisfactory ID

Signer has NO acceptable form of documentary ID

One credible witness – **personally knows** the signer; **is personally known** by you OR **has satisfactory ID**; is an **impartial third party** to the transaction

#### NOT for the signer's "convenience"

Signer, witness and notary are simultaneously engaged (credible witness for remote signer must be in notary's physical presence)

Place the witness under oath: "Do you swear under penalty of perjury that this is <u>(name of signer)</u>?"

Create two complete journal entries; one for witness' oath and one for the signer. Both sign their journal entries.

Proceed with notarization for the signer (signer signs the record if not already signed; perform verbal ceremony).

Complete the notarial block

## Multiple Signers, Not All Present

#### Present Signer(s)

You may notarize only for the present signer(s)

Which is/are present?

Follow all procedures for notarization

Notarial certificate and journal entry indicate ONLY the signer(s) present before you

#### Other Signer(s) Not Present

Must appear for a separate notarial act

May see a different notary

May see you at adifferent time

Other notary may NOT "add" to your notarial block; a separate notarial block is required

A separate journal entry is required

YOU may NOT "add" to your previous notarial block; a separate notarial block is required

A separate journal entry is required; note relationship between new and previous entry

## Representative-Capacity Signer

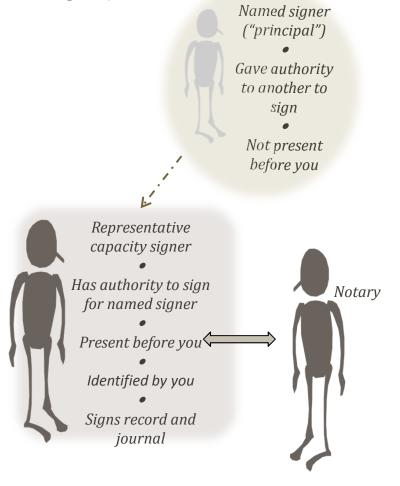
Signer is signing on behalf of another person (or entity).

Acknowledgments and signature witnessing only.

#### All notarial fundamentals apply, except:

- person appearing is <u>not</u> the named signer;
- you must make additional determinations.
- > Identify the person who is signing in a representative capacity
- > Determine the **capacity** claimed (such as attorney in fact)
- > Determine the person's **authority** to act in the claimed capacity (for example, signer presents a POA); this is reasonable evidence (reasonable care standard)
- > Review or witness the signature on the record:

John Jones, [Title of Capacity] for Sam Signer OR...
Sam Signer by John Jones, [Title of Capacity]



#### State of Montana County of Lewis & Clark This instrument was acknowledged before me on April 5, 2014 (Date) Roger Representative (Name of Person Physically Present) Attorney in Fact (Capacity Under Which the Person is Acting) Of and for Sally Signer (Named Signer of the Record Who is Not Present) YOUR NAME HERE NOTARY PUBLIC for the **Notary Signature** MT notaries must complete the following, if not part State of Montana SEAL Residing at East Helena, MT of stamp.] My Commission Expires **Nelly Notary Printed Name** Notary Public for the state of Residing at My Commission expires:

#### **Representative-Capacity Signer – cont.**

Ensure the notarial block reflects a representative-capacity signing.

State name of person signing; capacity; and for whom the person is signing.

Journal entry's "Signer" is the representative-capacity signer. Also note this person's capacity, how you determined authority, and for whom this person signed.

#### **Hot Tip:**

MT law requires entry of the time of notarization and the issue or expiration date of the ID.

Roger Representative	SIGNER'S SIGNATURE ROGER	Representative	(	123 )333-4	444
123 Main Street, Helena M	Г 59601	,		ENUE (PLACE OF NOTAR Lewis & Clark	
DOC. NAME, DESCRIPTION, # OF PAGES  Agreement — 2 pgs	DOCUMENT OR SIGNATURE I	TATE DATE/TIME OF NOTARIZATION 12:00 p.m.	OATH/AFF OTHER: Repres		FEE N-A
DOC. NAME, DESCRIPTION, # OF PAGES	DOCUMENT OR SIGNATURE I	ATE DATE/TIME OF NOTARIZATION	OATH/AFF OTHER:	☐ ACKNOWLEDGMENT	FEE
DOC. NAME, DESCRIPTION, # OF PAGES	DOCUMENT OR SIGNATURE I	ATE DATE/TIME OF NOTARIZATION	OATH/AFF OTHER:	☐ ACKNOWLEDGMENT	FEE
SIGNER WAS: PERSONALLY KNOWN PRODUCED ID  IF CREDIBLE WITNESS(ES) USED FOR SIGNER IDENTIFICATION (WHERE ALLOWED), ENTER "CREDIBLE WITNESS(ES)" UNDER TYPE OF ID, AND RECORD WITNESS(ES) EXPIRES OR ISSUED: EXp. 1-1-2015  ADDITIONAL REQUIRED IN CRMATION OF COMMENTS:				SIGNER'S THUMBPRINT (WHEN REQUIRED)	
Roger Representative signed as attorney-in-fact for Sally Signer. Presented power of attorney document.				SIGNER'S (WHEN F	1

# Signature by Mark

#### Montana law:

Recognizes a person's mark as his/her signature (MCA 1-5-602[12])
A person's "tangible symbol" • A person's "electronic signature" (electronic symbol, sound or process)

#### Same notarial fundamentals apply:

- If mark is made prior to notarization (acknowledgment only), the signer may simply acknowledge his/her mark.
- Personally witness the signing for a verification on oath/affirmation, a signature witnessing or for an unsigned acknowledgment.
- Use the standard notarial block for the notarial act.
- The signer will sign your journal entry with his/her mark.
- Note in your journal entry the manner in which the signer signed.

#### **Hot Tips:**

- Mark might not match signed identification document.
- The mark must be made UNASSISTED.



Sam Signer

Wet-ink mark • Signature stamp • Typed characters
An attached image or sound file • An electronic process that signifies signature intent • Etc. Etc.

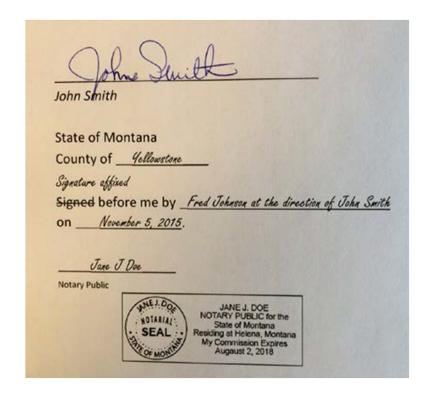
# Physically Unable Signer

#### Montana law: authorizes signature by third party

Allows physically unable signer to direct another person to sign (MCA 1-5-623)

#### Rules apply:

- Person directed to sign ("third party") CANNOT be the notary.
- Physically unable signer and third party must be present before the notary.
- Third party should be unbiased and independent; no beneficial gain
- Identify both the physically unable signer and third party
- Modify the certificate's statement of particulars to include, "Signature affixed before me by [name of person directed to sign] at the direction of [physically unable signer]...."



 Record names of the physically unable signer and the third party in your journal. Third party will sign the journal entry. In Comments, note the circumstances of the signing.

### **Notarial Certificate Issues**

Prima facie evidence of the notarial act – IMPERATIVE that you get it right!

#### 1: Venue

2: Statement of particulars (Date of notarial act; type of notarial act; name of signer)
3: Notary's official signature, blue or black ink

4: Official stamp

(Notary's official name – typed, stamped or printed; title of official; "Residing at..."; commission expiration date)

#### State of Montana County of Lewis and Clark (1 This instrument was acknowledged before me on <u>April 5, 2014</u>, by Sam Signer (only) Nellie Notary **Notary Signature** YOUR NAME HERE NOTARY PUBLIC for the Notary's Printed Name State of Montana SEAL Residing at East Helena, MT Notary Public for the State of My Commission Expires Residing at\_ September 31, 2014 My Commission expires

### **Assess the Notarial Certificate**

Notarial Certificate Issues

What notarial act does the block "tell" you to perform? Is that act an authorized duty?

#### **ACKNOWLEDGMENT**

This instrument was **acknowledged** before me on [date] by [name of signer(s)].

[Notary stamp, signature block]

"Subscribed" or "executed" = signed

# VERIFICATION on OATH / AFFIRMATION ["Jurat"]

This instrument was signed and sworn to / affirmed before me on [date] by [name of signer(s)].

[Notary stamp, signature block]

### SIGNATURE WITNESSING

This instrument was signed before me on [date] by [name of signer(s)].

[Notary stamp, signature block]

### **Assess the Notarial Certificate**

Notarial Certificate Issues

What notarial act does the block "tell" you to perform? Is that act an authorized duty?

Is the wording of the notarial block acceptable under Montana law?

Statutorily required information • MT statutory wording OR adequately states your actions



[Venue]
This instrument was acknowledged before me on [date] by [name of signer(s)].

[Notary stamp, signature block]



[Venue]

On this day of [date] before me, a Notary Public for the State of [state], personally appeared [signer], known or proven to me to be the person named in the foregoing, and acknowledged to me that [he/she] executed the same as [his/her] free act and deed, for the purposes stated therein.

[Notary stamp, signature block]

#### "ACKNOWLEDGMEN

Sworn and acknowledged on [date] by [name of signer(s)], personally known to me, who so sayeth that the facts stated herein are true and complete.

[Affix seal here]

### Assess the Notarial Certificate

Notarial Certificate Issues

What notarial act does the block "tell" you to perform? Is that act an authorized duty? Is the wording of the notarial block acceptable under Montana law?

Does the notarial block include certifications you are not authorized to perform?



#### **ACKNOWLEDGMENT**

[Venue]
This instrument was
acknowledged
before me on [date]
by [name of signer(s)].

[Notary signature block]

#### "ACKNOWLEDGMENT

[Venue]

On this day of [date] before me, a Notary Public for the State of [state], personally appeared [signer], proven to me to be rightfully residing in Montana, and acknowledged to me that [signer] executed the same as [his/her] free act and deed, for the purposes stated therein.

[Notary signature block]

#### "ACKNOWLEDGMEN"

Sworn and acknowledged on [date] by [name of signer(s)], who proved by the presentation of documentary evidence that the facts stated herein are true and did occur.

[Notary signature block]

### No Notarial Certificate

Notarial Certificate Issues

- The notary cannot recommend or choose notarial language; the signer must do so.
- You may:
  - show notarial language samples\*
  - o **explain** the purpose of each notarial act
  - ask the customer to choose
- The signer may ask the document creator, a relying party or attorney for assistance.
- Journal entry should note "No notarial certificate; signer chose the notarial act."
- If the signer cannot choose the desired notarial act, the notary must decline to proceed.

"Would you like to....

"....acknowledge to me that you signed the document of your own free will, for the purposes stated in the document?"

"... **swear or affirm** under penalty of perjury that the contents of the document are true?"

"... have me simply witness you signing the document?"

\*See the MT Secretary of State's web site for printable notarial blocks (formatted for Avery labels)

### No Notarial Certificate - cont.

Notarial Certificate Issues

### Once the act is chosen, where should you affix the language?

- On the document signature page, beneath the signer's signature
- May be handwritten, stamped, typed, or affixed by label; must be room for the notarial block and notary's seal
- If not on signature page, back of the page is acceptable if ink will not bleed through

Only option might be a "loose" notarial certificate

of marketing our join that each will bear ar	Partnership Agreement  hereby enter into partnership hereby enter	urritos. We agree penses, royalties,
Signatures:	James Signer	Date
	Sam Signer	Date
	State of Montana County of  This instrument was acknowledg by (Name of S	igner)
	(Notary Signatu [Affix seal/stamp of Notary Signatu [Affix seal/stamp of Notary Signatu of Notary Signature of Not	· ·

## Loose Notarial Certificates

Insufficient room on the record or the current language is too error-filled to correct

#### Must **ATTACH** to the record:

- Physical attachment Tamperevident (staple). No paper clips.
- Contextual attachment describe the notarized document to prevent use on a different document
- Evidence of attachment journal entry should note use of loose certificate

Where to attach - behind the signature page



**Best practice:** loose notarial certificate page should be same size as the document's pages (for recording purposes)

# Certified Copies Is the Document Eligible?

- Notary must be presented with original document
- No vital or public records, EVER. No certified copies of vital or public records, EVER.
- Generally, any document that must be certified by the issuing agency or official custodian (birth certificate, marriage/divorce record, official school transcript, etc.) is NOT ELIGIBLE
- Some document COPIES are eligible for certification of copy by the document custodian
- Certification of copy by document custodian is NOT for documents that should be certified by the issuing agency or official custodian (vital, public records, etc.)



# "Notarization" Requested; Not a Notarial Duty

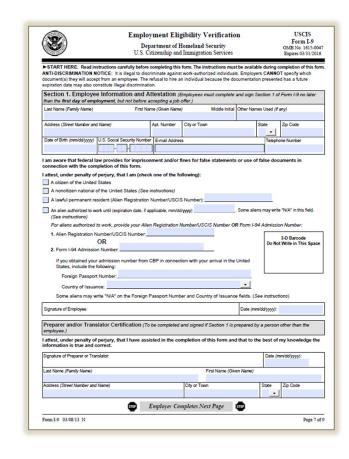
Not understanding what a notary does



Expectations that the notary cannot lawfully meet

#### Example: USCIS Form I-9

- Does NOT require notarization NEVER sign/stamp this form in your capacity as a notary!
- AS A PRIVATE CITIZEN, you may perform the duties of the Authorized Representative (review the employee's ID documents, fill in related form fields, sign Authorized Representative's attestation)
- Sign as AUTHORIZED REPRESENTATIVE, not "Notary Public"
- **DO NOT** give in to the employee's insistence that you affix your notary stamp on the form
- BEWARE of additional employer forms directed to the notary; you might be notarizing your own signature



# Recognize Conflicts of Interest

Montana Code Annotated Sec. 1-5-625(1)(a), (b); (2)

#### **OBVIOUS conflict:**

- If you are a **SIGNING PARTY** to the record you would be notarizing your own signature. Another notary must officiate for you. (1-5-625(1)(a), MCA)
- If you are an **INDIVIDUALLY NAMED PARTY** to the record you are specifically identified in the record as a relying party or as one who will be affected by the record. (1-5-625(1)(b), MCA)
- If you will **DIRECTLY BENEFIT** by a transaction involving the record. (1-5-625(b), MCA)
- If you are **TIED TO A PARTNERSHIP OR CORPORATION** as a partner, stockholder, director, officer or employee and you are either individually named or sign as a representative. (1-5-625(2), MCA)

#### More subtle, still a conflict:

You are not directly named, but you will gain a financial or material benefit (beyond a regular employee salary)

- Commission or bonus based on the transaction
- Perks resulting from the transaction

# The Notary as Signing (Subscribing) Witness

NO, even if the witness' signature does not require notarization!

If your name appears in the record (above the notarial certificate) FOR ANY REASON, you cannot act as the notary.

# When You are Coerced to Notarize Improperly



"I'm sorry, but the law simply does not allow me to do as you ask. My notary commission could be suspended or revoked. I would be liable for harm because my improper act would be deliberate."

"My bond protects the public, NOT me... if my bond is paid out I would have to repay the bond company and could still be liable for financial damages above the bond limits."

Know your Montana notary statutes WELL, so you can use them to inform others.

# Recap: Achieving Peak Performance

# Advanced Notary attributes: Educated... Compliant Experienced... Confident

- Every notarial act is anchored by the fundamentals
- Does NOT mean you are skilled at "creatively" solving notarization issues

You ARE skilled at relying on your knowledge of notary law and fundamental practices to determine the proper steps for completing—or declining—the notarization.



# Thank you!

"Achieving Peak Performance - Advanced Notarial Situations and Practices" Presented by Kathleen Butler, Executive Director, American Society of Notaries.

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